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Announcements

- Information for submissions to the December 2019 Special Issue is available [here](#).
- Call for Abstracts for MISQE Workshops at ICIS and HICSS in preparation for the December 2019 Special Issue is available [here](#).
- MISQE paper is one of five to receive a 2017 AIS Senior Scholars Best Paper Award. Congratulations to authors Oliver Muller, Stefan Debortoli, Iris Junglas, and Jan vom Brocke for their article "Using Text Analytics to Derive Customer Service Management Benefits from Unstructured Data" published in the December issue of 2016 that was one of five to receive the Senior Scholars Best Paper Award. The paper is available online [here](#) and the powerpoint for classroom use, [here](#). This is the third time an MISQE paper has received this prestigious award. The previous winners were Gabriele Piccoli and Myle Ott in 2015 for their paper "Impact of Mobility and Timing on User-generated Content" published in the September, 2014 issue and Dorothy Leidner and Jane Mackay in 2007 for their paper "How Incoming CIOs Transition into Their New

IT Project Management: Infamous Failures, Classic Mistakes, and Best Practices

R. Ryan Nelson

Abstract

In recent years, IT project failures have received a great deal of attention in the press as the boardroom. In an attempt to avoid disasters going forward, many organizations are now learning from the past by conducting retrospectives that is, project postmortems, post-implementation reviews. While each individual retrospective tells a unique story and contributes to organizational learning, even more insight can be gained by examining multiple retrospectives across a variety of organizations over time. This research analyzes the knowledge gained from 99 retrospectives conducted in 74 organizations over the past seven years. It uses the findings to reveal the most common mistakes and suggest best practices for more effective project management.

Full Text: [PDF](#) [mp3](#) [Abstract](#)

The **mission** of MISQE is to encourage practice-based research in information systems and to disseminate the results of that research in a manner that makes its relevance and findings readily apparent.

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Jobs" published in January 2006. The awards were established by the Senior Scholars of AIS in 2006 to recognize the five best papers published in the field of Information Systems in the preceding year.

- You are invited to participate in this joint practitioner-academic workshop at SIM Connect LIVE in Dallas, TX on April 11-13, 2018. For more information, click [here](#) or go to www.simnet.org and click on SIM Connect LIVE.
- MISQE is now providing powerpoint presentations of published articles free to all readers. Click on the ARTICLES tab for access to these resources. Access to full articles is available free to AIS and SIM members.

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